



News & Views

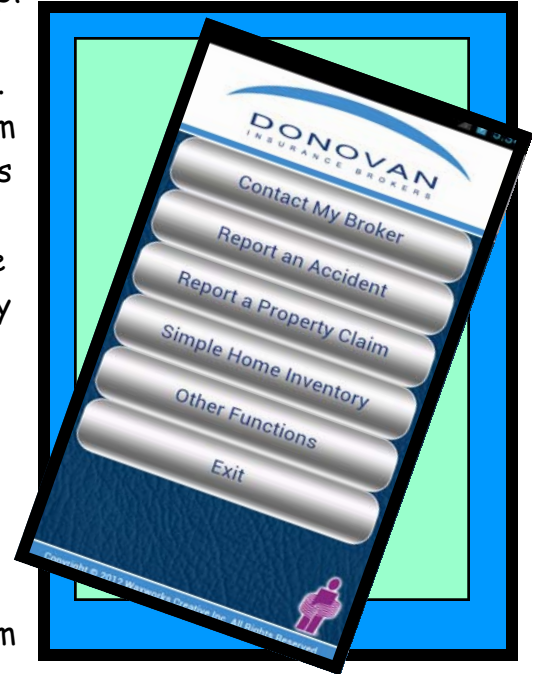
Summer 2013

We would like to offer you our Free Insurance Mobile App!

Donovan Insurance Brokers recently launched our mobile app to provide Donovan customers easy single touch access to contact us. It features a claim template for you to provide quick and easy claim information, including photo's when tragedy strikes. The app allows you to do a home inventory of precious belongings, including description, estimated value, and photos. It will help you to locate the nearest auto collision reporting centre, pre approved auto body shops and property restoration companies.

Visit our website to download our free

Insurance Companion Mobile App
www.donovaninsurance.com



Free App!

Easy to use
Insurance Mobile App!
Available for BlackBerry,
Android & iPhone
(Z10 & Q10 version available in late June)



Pete
Musselman
Ext. 242
Sales Broker



Nasir
Malik
Ext. 223
Sales Broker

Your Personal Team
of Registered
Insurance Brokers



Jim
Moser
Ext. 224
Sales Broker

We welcome our
newest employees,
Carolanne, Amanda
Charles and Ray!



Charles
Zhang
Ext. 240
Sales Broker



Amanda
DeOliveira
Ext. 250
Customer
Service
Broker



Carolanne
Thacker
Ext. 229
Customer
Service
Broker



Amanda
Eagle
Ext. 251
Customer
Service
Broker



Ria
Distefan
Ext. 248
Customer
Service
Broker



Congrats to
Courtney
Fischer on
the birth of
her bouncing
baby boy!

Have you purchased any new recreational assets for your family summer fun?

With Summer just around the corner, we want to make sure that all your assets are insured.

Have you purchased a new boat, trailer, antique vehicle or ATV etc.
then make sure to give us a call so you are covered! 519 886 3150

News & Views

YOUR COMMERCIAL TEAM OF REGISTERED INSURANCE BROKERS
PH # 519 886 3150



Tam Good
Manager
Commercial
Lines
Ext. 226



Tom
Radcliffe
Sales Broker
Ext. 231



Ray
Bauer
Sales Broker
Ext. 238



Mike
Fischer
Sales Broker
Ext. 227



Pete
Musselman
Sales Broker
Ext. 242



Shelley
Fraser
Customer
Service Broker
Ext. 246



Mary Ann
Millar
Technical
Service Broker
Ext. 222

Oil Tanks, an Inside Look!

6 Key Points to Consider when using an Oil Tank:

1. Have an annual service contract for regular service and maintenance.
2. Avoid bottom side discharge tanks. Upgrade to a non metallic, fiberglass or 12 gauge double wall tank.
3. Oil filters should be located in a heated section of the building to avoid freezing and splitting of the filter and line.
4. Fuels tanks should always have proper flared joint connections and the fuel lines should have protective orange coating on the copper line to protect from leakage.
5. Outdoor tanks should be installed on a solid one piece concrete pad.
6. If you detect a leak or smell oil, contact your supplier, or an oil burner technician immediately.



Watch the video on our website
for more information
www.donovaninsurance.com or
Give us a call, we will be happy to help!
519 886 3150

Are there benefits to using an Insurance Broker?
The answers are in video and can be found at
www.donovaninsurance.com



Donovan Insurance Brokers

Big enough to know, small enough to know you!

Donovan Insurance is continuously looking at ways to increase our customer service experience. We have had several thoughts on what changes we can make this year, to make our Brokers available in a way that works best for you.

We have put together a short questionnaire to help us understand what changes would benefit our customers the most! The only way that we can understand what changes may work best for you is by asking, so please consider participating.

As a thank you for participating in this questionnaire, we would like to include your name in a draw for gift certificates.

The questionnaire can be found on our website at
www.donovaninsurance.com

The questionnaire will be available until June 30, 2013 and the winner announcement will be on our website July 2, 2013. We would like to thank you in advance for participating in this valuable exercise.

Kevin Donovan

A special note of congratulations to
Tam Good's husband Rob Good
for receiving the
2013 Ontario Coaching Excellence Award !
for his work in developing elite level cyclists.

The Inukshuk was chosen as the
recognition for this award.

Way to go Rob!!



We find ourselves saying a sad farewell to Sharon Caron as she embarks on a new venture called retirement! Sharon your 13 years with Donovan's have been memorable and enjoyable. !

◆ Summer Hours 2013

- Friday, June 28 8:30—1:00 pm
- Monday, July 1 Closed
- Friday, August 2 8:30—1:00 pm
- Monday, August 5 Closed
- Friday, August 30 8:30—1:00 pm
- Monday, September 2 Closed

Regular Hours Monday—Friday 8:30—4:30 p.m.

◆ *Help us to help you, please call to make an appointment!*

