

72 Regina Street North Waterloo, ON N2J 3A5 Tel: 519 - 886 - 3150 info@donovaninsurance.com

News & Views

Be winter wise and save at the same time! Install winter tires to significantly improve your vehicle's traction during winter weather. Donovan Insurance is happy to announce that a winter tire discount may be available on your current auto insurance policy. Contact us to see if your vehicle qualifies.



| Agri-Business | Liability | Group | Fleet

Group

Liability

| Marine | Umbrella

Bonding

Home Business | Auto | Commercial | Farm

Christmas is coming and with that comes the purchase of new technology for gifts! Personal Drones are fun, but come with rules and regulations governed by Transport Canada! Make sure to know your do's and don'ts and that you always think safety first. A few guidelines set out by Transport Canada are:

- Fly your aircraft during daylight & in good weather & keep it in sight with your eyes, not only through an onboard camera, monitor or smartphone
- Make sure your aircraft is safe for flight before take-off, i.e. fully charged \Diamond batteries, is it too cold to fly—you do not want it dropping out of the air
- Respect the privacy of others, avoid flying over private property or taking photos or \Diamond videos without permission
- Know if you need a special Flight Operations Certificate



For those who like to be in the driver's seat, DONOVAN INSURANCE BROKERS has a great new tool you'll appreciate. Now you can go to our website, enter your driver's license number...and, with the click of a mouse. compare premiums from leading Canadian Insurance Companies. The auto estimator allows you to evaluate the cost of insuring a second vehicle, or even consider insurance costs when comparing new vehicle choices. It's free! Try it!

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Water is beautiful. Until it isn't.

Weather patterns are changing worldwide, a trend that is affecting Canada directly. We now have 20 times the storms and floods that we had two decades ago. According to Environment Canada, severe weather events that used to happen every 40 years can now be expected to happen every six years. Major floods represent almost 40% of all natural disasters ever recorded in this country.

Damage from storms, spring thaw and other fresh water flooding is occurring everywhere. Water damage insurance coverage is three tiered:

- I. Base Water Coverage—protection for loss or damage resulting from events such as burst water pipes.
- II. Sewer Back-Up—protection for loss or damage related to the back-up or escape of water or sewage
- III. Overland Water-protection for loss or damage related to water entering your property, from the sudden accumulation of water after heavy rains, spring run-off, or overflow of lakes and rivers.

Give us a call for full details if you feel that your property may be at risk for Water Damage.

Kevin Donovan

Holiday Hours

- Thursday, 24 December, 2015
- Friday, 25 December, 2015
- Monday, 28 December, 2015
- Thursday, 31 December, 2015
- Friday, 1 January, 2015

Regular Hours Monday - Friday 8:30 - 4:30 pm Please help us to help you, by calling to make an appointment... Help us to Help you! By providing your e-mail address we can keep you up to date on changes to your insurance coverage. Your privacy will be protected & your e-mail will only be used relative to the policy/policies you have purchased at Donovan Insurance.



Play safe and enjoy the holidays !

8:30 - 1:00 Closed 8:30 - 1:00 Closed



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Cyber Breach is Real! Protect Your Company!

Do you know what to do if you are hacked, or if a staff laptop with client information is stolen, or any other number of possible Cyber Breaches happen that could affect your Company?

Canadian Businesses now have a lot more responsibility when it comes to a privacy breach since the Personal Information Protection and Electronic Documents Act has been amended to include mandatory breach notification.

These provisions will require businesses to notify affected individuals, as well as the Privacy Commissioner of Canada, about any breach of security safeguards involving personal information under the business' control, and where the breach poses a "real risk of significant harm" to the individuals.

Through Donovan Insurance, third party coverage, insureds will have access to several types of services to help you navigate the breach and get you back up and running:

- Notification assistance: assistance in preparing notification to impacted individuals that comply with regulatory requirements.
- Computer forensic services: to determine if a privacy breach has occurred and to assess the severity of the breach.
- Public relations services: public relations assistance to help restore your business reputation.
- Credit or fraud monitoring: to your customers affected by the breach

Contact your Donovan Insurance Broker for more information.

Your Commercial Insurance Service Team

Kathy Fisher Ext. 243 Customer Service Broker





Barb Fridenburg Ext. 227 Customer Service Broker

Jenny Schonenberger Ext. 246 Technical Service Broker





Tam Good Ext. 226 Manager Commercial Lines

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Tell us what is happening with your business....We would be happy to promote your business event or celebration on our facebook page, and our on-line blog, it is easy, just send your information to hflint@donovaninsurance.com

Your Personal Insurance Service Team



Joanne Pinkerton Ext. 236 Customer Service Broker

Becky Hall Ext. 250 Customer Service Broker



Kailyn Carkner Ext. 241

> Customer Service

> > Broker

Vicky Clarke

Ext. 230 Technical Service Broker

Lisa Wroblewski Ext. 229 Customer Service Broker

Cathy Paulitzki Ext. 237 Customer Service Broker



Nicole Stewart Ext. 248 Technical Service Broker



Linda Edisbury Ext. 254 Manager Personal Lines









Jim Moser Ext. 224 Sale Broker

Charles Zhang Ext. 240 Sales Broker





Tom Radcliffe Ext. 231 Sales Broker

Ray Bauer Ext. 238 Sales Broker



Tracy

Sales

Broker

Massecar Ext. 222





Scott Craig Ext. 242 Sales Broker

Renée Kraft Ext. 247 Manager Business Developmen

Wishes of a Safe & Happy Holiday to you and yours from our Donovan Team!

Big enough to know, Small enough to know YOU!

