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[www.donovaninsurance.com](http://www.donovaninsurance.com)

# News & Views

Spring 2009

## YOUR CUSTOMER SERVICE TEAM OF REGISTERED BROKERS



Donna Musselman <i>Manager</i> Ext. 223	Helena Nethery Ext. 240	Amy Arbuckle-Bradley Ext. 250	Cole Weber Ext. 241	Jake Baur Ext. 248
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## HOME RENOVATION TAX CREDIT?

Taking advantage of the home renovation tax credit?

Inform us of any changes you are planning to make to your home or cottage so that your broker can make sure your new investment is fully covered.

## EMERGENCY CLAIMS

If you need to make a claim after 4:30 pm or Weekends

Leave a message in our Emergency Claims Mail Box

519-886-3150 EXT: 255

A broker will return your call

Help Us to Help You

Ensure you leave a Phone Number with your message

## WE ARE GOING GREEN



We are in the process of converting all forms of documentation to digital format to dramatically reduce the use of paper.

## LET US KNOW



We would like to provide the option for our clients to receive correspondence such as newsletters and policy documents via email.

If you choose this option, please take the time to give us your current e-mail address by either contacting a Customer Service Broker or e-mail [info@donovaninsurance.com](mailto:info@donovaninsurance.com) along with your first and last name.

## BUSINESS INSURANCE

Business insurance doesn't have to be complex, but it should reflect your business needs. Too much insurance can be costly, but not having the right insurance can be disastrous. Talk to one of our brokers today

Please take a few moments to complete our online

## Newsletter Survey

Tell us how we are doing

[www.donovaninsurance.com](http://www.donovaninsurance.com)

\* Draw held Wednesday, July 15, 2009



Chance to WIN \*  
A Gift Basket

## No Worries

Planning to spend some time cruising on your motorcycle or Jet Ski, or enjoying the fun and sun on a boat? Or maybe taking a road trip cross country in your RV? Whatever your pleasure, we can get you covered. As an independent insurance broker we have a variety of packages available so you can spend your time relaxing, not worried about insurance.

The good news is that all of the insurance companies we represent are in a good financial state. To remain there, the insurance companies will be implementing rate increases, primarily for home and auto insurance. The rising cost of medical expenses are effecting auto insurance. Home insurance is under pressure due to 2008 being a record year for water loss, this pressure continues into 2009.



We are here to help you get through these challenging times. If your situation has changed, be sure to call us. Our brokers can work with you to find the best value for your insurance dollar. Here are a few suggestions on ways to be cost-effective:

- You may consider increasing your deductible to lower your premiums
- By purchasing your auto and property insurance from the same company, you can take advantage of multiple policy discounts
- If you stay claims free by absorbing small losses, your premiums will stay lower in the long term
- By increase your security with a monitored burglar and fire alarm, you could be receiving discounts and enjoying peace of mind
- Reduce your risk by having your property insurance updated to current replacement value

***Remember that your best insurance is an insurance broker.***

On behalf of the staff at Donovan Insurance Brokers and myself, we hope you have a safe and happy summer! What ever your activity: driving, boating, swimming, golfing or other activities, enjoy and be safe!

*Kevin*

## INSURANCE COMPANY NAME CHANGES

- **Pilot Insurance** and **Elite Insurance** have adopted the name of their parent company **AVIVA Canada**
- **ING** is rebranding as **Intact Insurance** and is now part of a totally Canadian owned company **Intact Financial Corporation**



**Interac®!**  
If you are not on a monthly payment plan, you can easily make one-time payments in our office.

## CHARITY HOLE-IN-ONE SPONSORSHIP



We are please to be working with **KOOLFM/KFUN** and **CHYM/KIX /570 News** to raise funds for over 30 charitable organizations in Waterloo region this summer. Check out the radio station websites for charity tournament dates and locations.

### ◆ Summer Hours 2009

- Wednesday, July 1<sup>st</sup> — Closed
- Friday, July 31<sup>st</sup> — Closing at 1:00 pm
- Monday, August 3<sup>rd</sup> — Closed
- Friday, September 4<sup>h</sup> — Closing at 1:00 pm
- Monday, September 7<sup>th</sup> — Closed

### ◆ Regular Hours Monday—Friday 8:30—4:30 p.m.

